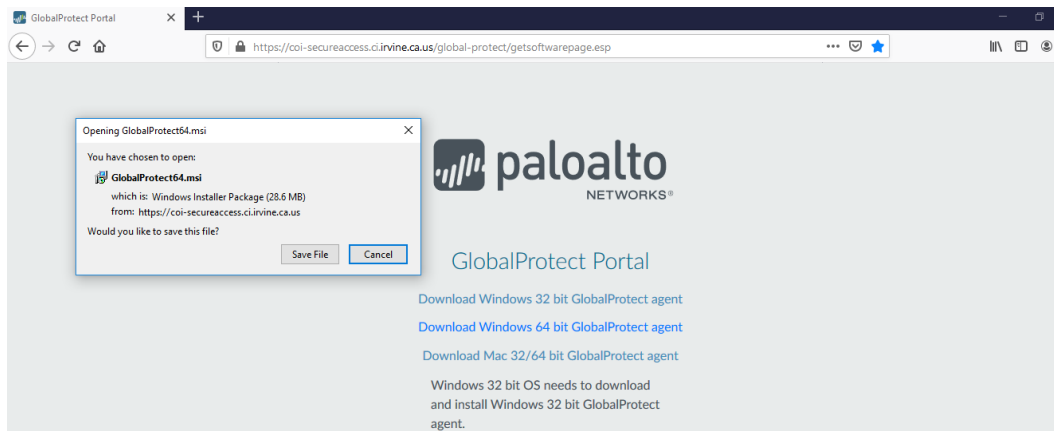


GlobalProtect VPN Installation Instructions

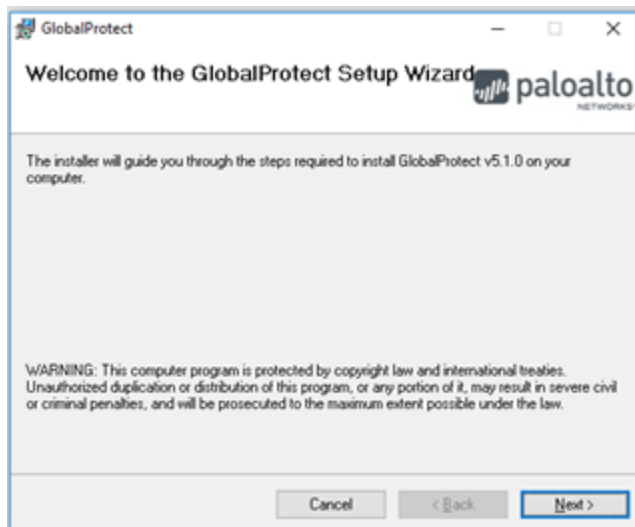
1. Open a web browser and type in <https://coi-secureaccess.ci.irvine.ca.us>
2. Login using City of Irvine's credentials. Do not include the domain. For example, if your username is BSmith **do not** type in pdc_irvine\BSmith

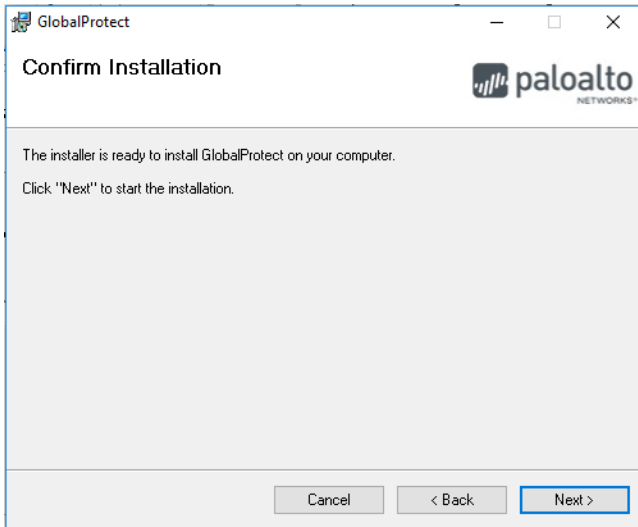
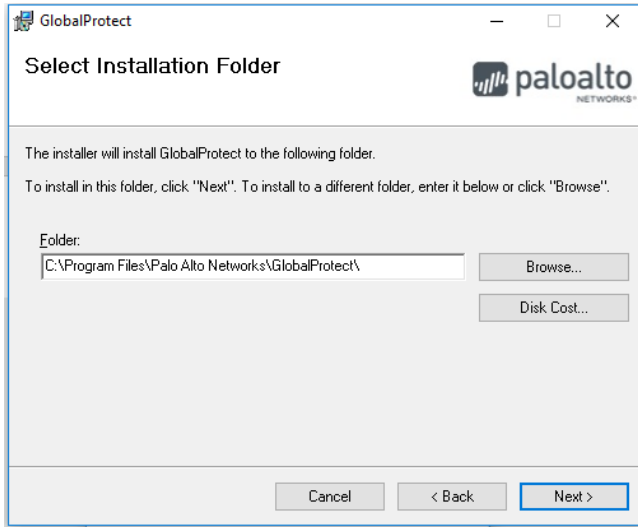


3. Download and install Global Protect 64 bit agent from Palo Alto firewall

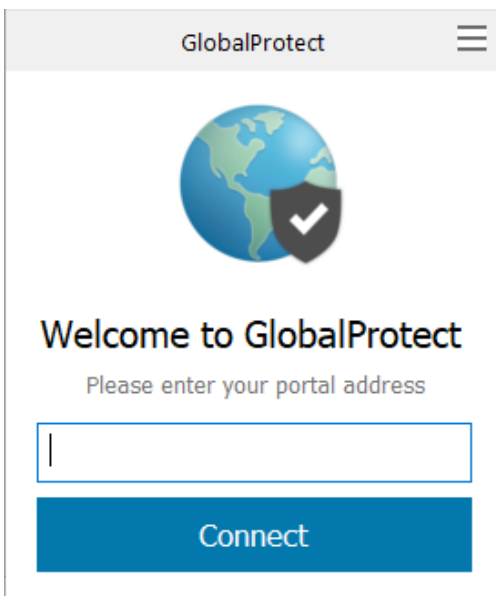


4. Follow GlobalProtect setup wizard



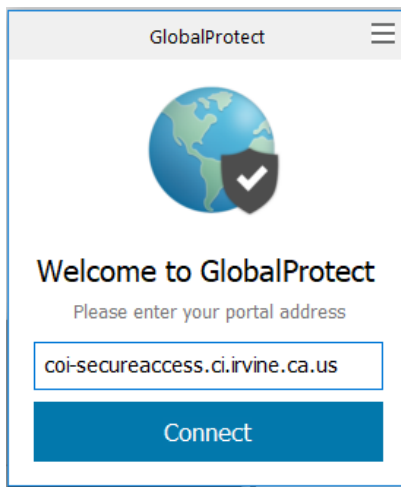


5. Start GlobalProtect agent



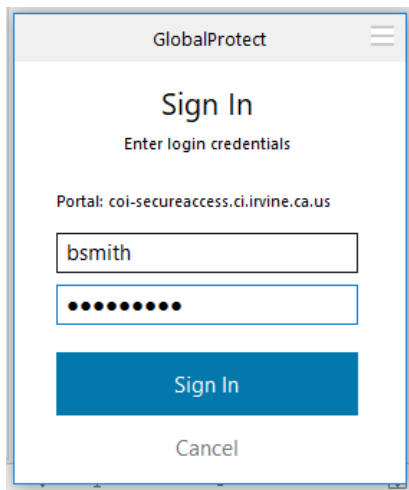
6. Input the following link :

- For City users: **coi-secureaccess.ci.irvine.ca.us**
- For Public Safety users: **ps-secureaccess.ci.irvine.ca.us**

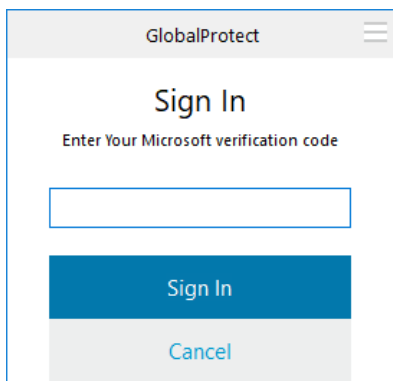


7. Click Connect

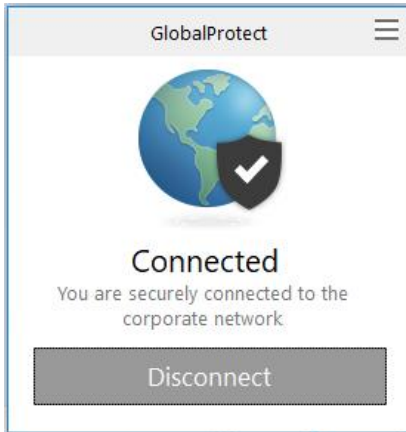
8. Enter your City of Irvine AD username and password



9. **Note: This step is for users who have Multi-Factor Authentication (MFA) enabled.** If you do not have MFA enabled, you will not be prompted with this window. If you have MFA enabled, enter the verification code you receive from the Authenticator application installed on your mobile device, PC or laptop.



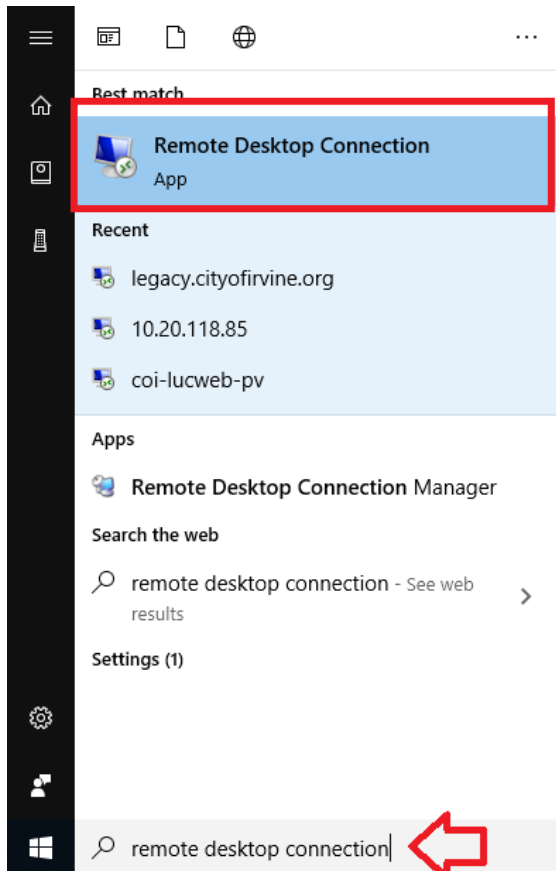
10. You will see the screen below when you have successfully logged in.



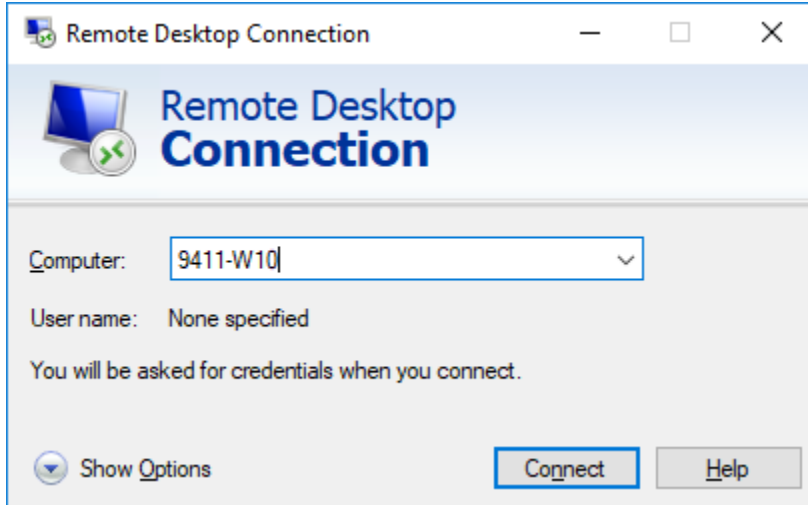
You have completed the GlobalProtect VPN installation.

The next set of instructions is how to use Remote Desktop Connection to log into your City workstation. You must be connected to the GlobalProtect VPN client before you can connect to your City workstation.

1. Click on the start menu and type **remote desktop connection**. Select the **Remote Desktop Connection** from the menu.



2. Enter your City PC name in the next dialogue window. If you don't know your PC name, contact the IT Help Desk at **HELP (x4357) or (949) 724-HELP (4357)**



3. Once you successfully connect to your City workstation, you have access to all of the applications and files on your City workstation.

Should you need assistance please contact the IT Help Desk at **HELP (x4357) or (949) 724-HELP (4357)**